**Reyna Pineda**

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**EXPERIENCE**

**Linkedin** *Mountain View, CA*

Software Engineer Intern July 2024 - Jan. 2025

* Developed and optimized software tools to enhance system performance and resource utilization
* Collaborated with Senior engineers to find and resolve bottlenecks in large-scale distributed.
* Implemented scalable solutions to improve application efficiency resulting in a measurable reduction in latency.

**Talech** Phoenix, AZ

User Support Specialist Sept. 2022 - May 2023

* Contributed directly to Customer service, Collaboration, client support, technical support, and quality assurance & testing initiatives, working to deliver optimal experiences for end users with a 95% satisfaction rate.
* Consistently aimed to improve performance and functionality of mobile applications, interactive platforms, content management systems, dashboards, user journey maps and websites.

**starbucks** Clayton, CA

Barista Mar. 2020 – Aug. 2022

* Served as key member of team, providing courteous customer service, placing a high volume of orders, tracking and replenishing ingredients and supplies, ensuring a clean and well-organized environment and answering questions.
* Handled orders totaling over $5,000 each month, promoting consistency of service. Worked to deliver the highest caliber of guest experiences on behalf of Starbucks.

**EDUCATION & TRAINING**

**Diablo Valley College** Pleasant Hill, CA

**Associate’s degree**- Computer Science *Aug. 2020- May 2022*

*Completed coursework in C++, computer hardware/software.*

**NPower** *Online*

**Information Technology** *March 2020- Aug. 2020*

*Completed coursework in IT, business professionalism.*

**Year Up** *Online*

**Application Development Training** *Jan. 2024- Jan 2025*

*Year up is an intensive career development program with 250 corporate partners, college- level courses, professional training, and six-month internship. completed coursework in excel, business writing, public speaking, and professional skills with specialized training in application development.*

**TECHNICAL SKILLS**

**Languages:** Java, Python, C++, SQL, JavaScript, HTML/CSS  
**Frameworks:** React, Node.js, Flask  
**Developer Tools:** Git, VS Code, IntelliJ, PyCharm, Eclipse

**LICENSES & CERTIFICATIONS**

**CompTIA**-**CompTIA IT Fundamentals+** Apr. 2021

**Coursera**-**Google IT Support Specialization** June 2021